

2683

**TRANSMITTAL LETTER**  
**(General - Patent Pending)**

Docket No.  
BLL-0041

In Re Application Of: **Robert E. Tolbert, II**

#3  
4/9/03

Serial No.  
09/878,630

Filing Date  
June 11, 2001

Examiner  
Not Yet Assigned

Group Art Unit  
Not Yet Assigned

Title: **Virtual Technical Support Representative**

TO THE COMMISSIONER OF PATENTS AND TRADEMARKS:

Transmitted herewith is:

Revocation of Power of Attorney, Appointment of New Power of Attorney and Change of Attorneys' Address Under  
37 C.F.R. 1.36  
Statement Under 37 C.F.R. 3.73(b)  
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**APR 03 2003**

**Technology Center 2600**

in the above identified application.

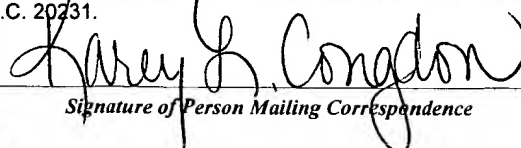
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Dated: **March 27, 2003**

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